**Accessibility**

(insert heading of overall accessibility heading e.g physical or informational activity.)

**Objective**

Insert overall objectives around accessibility issues in the context of services

**Goals**

Insert below goals using SMART methodology (i.e. Specific, Measurable, Achievable, Relevant, and Time bound. An example is included below. Add more rows as required

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Issue / Barrier** | **Action Required** | **Person responsible** | **Target date** | **Outcome measure** |
| Example:  Lack of awareness amongst staff in dealing with users who have hidden disabilities has led to issues with them accessing the service, | Identify a suitable external training provider and then ensure all staff attend session on hidden disabilities | John Smith | 30th June 2023 | 100% of staff trained |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |